



FOR IMMEDIATE RELEASE

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**THE QUEEN'S HEALTH SYSTEMS NAMES
ZACH HARRIS, ADMINISTRATOR OF AMBULATORY SERVICES –
PRIMARY CARE; AND
COLLEEN ISA, DIRECTOR OF SYSTEM STRATEGIC WORKFORCE
PLANNING & TALENT ACQUISITION**

HONOLULU – The Queen's Health Systems (QHS) has named a new administrator and new director.

Zach Harris has been named Administrator of Ambulatory Services – Primary Care.

He will lead numerous key ambulatory initiatives as well as oversee the operations of Geriatrics and The Queen's Health Care Centers, which provide primary care and a wide range of specialty services, with seven locations on Oahu, Hawaii Island and Kauai. His role will be to ensure Queen's level of high quality care at all locations, strong communication between departments and a smooth, seamless transition of care.

Harris was the Administrator of Preventive Care Programs for the Hawaii Medical Service Association before joining Queen's. His past positions include Director of Ambulatory Services for the Doernbecher Children's Hospital in Portland, Oregon; Administrator for Neurosciences at the Children's Medical Center in Dallas, Texas; and Department Administrator at the U.S. Department of Veterans Affairs – VA North Texas Health Care System.

He earned his Bachelor of Science degree in Sociology and a Master of Business Administration degree from Oregon State University. In 2017, Harris was selected as top "Forty Under 40" by Portland Business Journal. He also received the Oregon State University Business School – Alumni Leader Award. His certifications include Fellow of the American College of Healthcare Executives, Certified Medical Practice Executive and Lean Six Sigma Black Belt.

Colleen Isa has been named Director of System Strategic Workforce Planning & Talent Acquisition.



She is responsible for the management and oversight of all recruitment, and will serve a key role in ensuring that all talent needs are met for the growing system. She will also lead the development of programs that provide valuable student experiences and cultivate the next generation to succeed in health care and with the Queen's ohana.

Isa has more than 20 years of experience in Human Resources. She previously served as Manager of Workforce Planning at Diagnostic Laboratory Services, Inc. (DLS), and before that, was the Human Resources Manager at DLS and CareResource Hawaii. She started her career as a Personnel Specialist at the University of Hawaii at Manoa.

She graduated from the University of Hawaii at Manoa with a Bachelor of Business Administration degree in Human Resources. Isa has the following certifications: Senior Professional in Human Resources by the HR Certification Institute and Senior Certified Professional by the Society for Human Resource Management. She is a graduate of Roosevelt High School.

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The Queen's Health Systems (QHS) is a non-profit corporation established in 1985 to provide expanded health care capabilities to the people of Hawaii and the Pacific Basin. It is Hawaii's oldest and preeminent family of health care-related companies, and has more than 7,000 employees and more than 1,700 physicians on its Medical Staff. QHS consists of The Queen's Medical Center, The Queen's Medical Center – West O'ahu, The Queen's Health Care Centers, Queen Emma Land Company, Queen's Development Corporation, Queen's Insurance Exchange, Inc., Molokai General Hospital and North Hawaii Community Hospital, and has ownership interests in CareResource Hawaii, Hamamatsu/Queen's PET Imaging Center, Diagnostic Laboratory Services, Inc. and The Queen's Clinically Integrated Physician Network.