



FOR IMMEDIATE RELEASE

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**THE QUEEN'S HEALTH SYSTEMS TO EASE VISITOR
RESTRICTIONS AT THE QUEEN'S MEDICAL CENTER'S
PUNCHBOWL AND WEST O'AHU CAMPUSES**

HONOLULU – The Queen's Health Systems (QHS) announced today that it will begin easing visitor restrictions at The Queen's Medical Center's two campuses effective Wednesday, October 28.

The Queen's Medical Center – Punchbowl and The Queen's Medical Center – West O'ahu will be allowing **one visitor per patient per day** with protocols in place to maintain a safe environment.

“We understand the vital role that family and friends play in the healing process for patients,” Jason Chang, QHS Chief Operating Officer and The Queen's Medical Center President, said. “Our #1 priority is the safety and well-being of our patients, physicians and staff. Our hospitals have been following safety precautions in compliance with Centers for Disease Control and Prevention standards. The dedication of our caregivers to deliver the safest and highest quality care possible has been amazing.”

The following visitor guidelines will be in place:

- Visiting hours will be from 10:00 am – 6:00 pm.
- Visitors must undergo a temperature check and health screening. Those with symptoms of respiratory illness, such as fever, shortness of breath or cough, will not be allowed.
- Visitors must wear a mask and follow physical distancing requirements.
- Each visitor is permitted one entry per day and must remain with the patient except when eating.
- Visitors must be 18 years of age or older.
- For everyone's safety, visitors are not permitted for patients who are confirmed or under investigation for COVID-19.

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The Queen's Health Systems (QHS) is a nonprofit corporation established in 1985 to provide expanded health care capabilities to the people of Hawaii and the Pacific Basin. It is Hawaii's preeminent family of health care-related companies, and has more than 7,000 employees and more than 1,500 affiliated physicians and providers in its statewide network. QHS consists of The Queen's Medical Center (Hawaii's oldest hospital founded in 1859), The Queen's Medical Center – West O'ahu, Molokai General Hospital, Queen's North Hawaii Community Hospital, The Queen's Health Care Centers, Queen Emma Land Company, Queen's Development Corporation, Queen's Insurance Exchange, Queen's Clinically Integrated Physician Network, and Queen's 'Akoakoa, and has ownership interests in CareResource Hawaii, Hamamatsu/Queen's PET Imaging Center, and Diagnostic Laboratory Services.