



**THE QUEEN'S
HEALTH SYSTEMS**

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QUEEN'S EMPOWER HEALTH OPENS IN WEST O'AHU
New Clinic Increases Primary Care Access for the People of Hawai'i

HONOLULU – The Queen's Health Systems (Queen's) is excited to announce the grand opening today of a 15,000-square-foot, state-of-the-art family health center that increases primary care access for the people of Hawai'i.

The new clinic, EmPower Health, is located at 91-6390 Kapolei Parkway within the Ocean Pointe subdivision in Ewa. Providers and staff will address patients' active health care needs as well as preventive wellness under a multidisciplinary team-based model. All rooms are equipped with telehealth technology, allowing families to interact with clinicians virtually.

Queen's top priority is the safety and well-being of its patients, its caregivers and the community. With added precautions in place, in compliance with Centers for Disease Control and Prevention (CDC) protocols, EmPower Health is ready to provide high-quality care in a safe environment.

“Our Queen's 'ohana is delighted to expand our outpatient services in the growing West O'ahu community,” said Bernadette Merlino, Queen's Vice President for Ambulatory Services. “We made a commitment to the residents of this area not only to provide acute care and emergency services at The Queen's Medical Center – West O'ahu, but also access to a wide range of ambulatory services such as primary care, after hours/urgent care, diagnostic lab services and imaging.”

Under EmPower Health's innovative care model, patients will be cared for by their core health care team, which includes physicians, advanced practitioners, nurses and medical assistants. That team will be supported by physical therapists, dietitians, pharmacists, behavioral health specialists, social workers and patient educators. This approach *empowers* patients to take control of their overall well-being. The clinic will offer exercise classes, nutrition counseling, stress management classes, smoking cessation programs and more.

Queen's Island Urgent Care and Diagnostic Laboratory Services are housed in the same building for added convenience. The center was developed in partnership with the Hawaii Medical Service Association (HMSA), and will offer care to patients from all health insurers.



For more information, visit www.queens.org/empower-health.

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The Queen's Health Systems (QHS) is a nonprofit corporation established in 1985 to provide expanded health care capabilities to the people of Hawaii and the Pacific Basin. It is Hawaii's preeminent family of health care-related companies, and has more than 7,000 employees and more than 1,500 affiliated physicians and providers in its statewide network. QHS consists of The Queen's Medical Center (Hawaii's oldest hospital founded in 1859), The Queen's Medical Center – West O'ahu, Molokai General Hospital, Queen's North Hawaii Community Hospital, The Queen's Health Care Centers, Queen Emma Land Company, Queen's Development Corporation, Queen's Insurance Exchange, Queen's Clinically Integrated Physician Network, and Queen's 'Akoakoa, and has ownership interests in CareResource Hawaii, Hamamatsu/Queen's PET Imaging Center, and Diagnostic Laboratory Services.