

URGENT CARE VS. EMERGENCY DEPARTMENT VS. PRIMARY CARE

Between urgent care, the emergency department and primary care, it is important to decide which option is the most appropriate for you when you're sick or injured.

What is an Urgent Care Center?



Urgent care centers are conveniently located in most communities. These centers usually open during the day and evenings on weekdays and weekends.

Urgent care centers offer diagnosis and treatment for non-life-threatening illnesses and injuries like:

- Allergic reactions
- Asthma
- Colds
- Fevers
- Fractures
- Headaches and migraines
- Influenza
- Pink eye
- Sinus infections
- Sprains or strains
- Skin infections



Virtual Urgent Care option is available.

Contact the Virtual Urgent Care team for:

- COVID-19
- Cough
- Diarrhea
- Flu-like symptoms
- Gout
- Pink eye
- Sinus problems
- Urinary tract infection

What is an Emergency Room?



An emergency department (ED) is associated with hospitals and is generally located within the facility. Open 24 hours, seven days a week, EDs treat a wide range of minor to life-threatening emergencies.

You should seek emergency care if you experience conditions or injuries like:

- Bleeding that won't stop
- Chest pain or intense stomach pain
- Drug or chemical poisoning
- Exposure injuries threatening to life and limb
- Extreme cuts and lacerations
- Fractures, broken bones or other trauma
- Loss of consciousness
- Serious burns
- Severe shortness of breath
- Suspected stroke

If you or a loved one is facing a life-threatening health-related emergency, call 9-1-1 immediately.

About Primary Care



Primary care includes routine visits to your primary care physician who helps to manage your overall health and performs immunizations, physicals and screenings. If you have a condition that requires a specific type of care, your primary care physician may refer you to a specialist.



Virtual Care option is available.

To learn more about:

Primary Care

Call 808-691-8200

Mon – Fri: 8:00 am – 4:30 pm

Queen's Island Urgent Care

Call 808-691-QIUC (7482)

Daily: 8:00 am – 8:00 pm

Queen's Virtual Urgent Care

Call 808-691-6789

Daily: 7:00 am – 7:00 pm



**THE QUEEN'S
HEALTH SYSTEMS**